

Registering body report

16 January 2018

RTO Information

TOID number	22231
Name	Springvale Learning and Activities Centre Inc.
Street Address	1 Osborne Avenue
City/town/suburb	Springvale
State	VIC
Post code	3171

Learner and employer response

	Learners	Employers
Response count (number)	26	2
Population count (number)	32	2
Response rate (per cent)	81	100.0

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	82.1	18.9	91.9	14.4
Trainer Quality	90.3	10.7	92.6	12.8
Effective Assessment	82.9	13.5	94.4	4.8
Clear Expectations	80.2	14.6		
Learning Stimulation	78.1	13.2		
Training Relevance	82.9	13.5	85.2	3.2
Competency Development	82.7	11.3	88.9	10.2
Training Resources	77.8	15.0	92.6	12.8
Effective Support	85.9	12.5	96.3	3.2
Active Learning	72.7	12.8		
Overall Satisfaction	86.8	15.2	96.3	6.4

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Survey collected from students enrolled in 2017. SLAC works with small groups of students.
Main ways data has been used for continuous improvement	Update assessment materials for better task focus; better integrate SLAC community action plan to enable application of student work.